

# Guest Acknowledgement of Hotel Pet Policy

The following does not apply to service dogs.

1. Pet policy is restricted to dogs under 50 pounds.
2. Dogs cannot be left unsupervised in a guest room. Pets found by themselves and/or causing a disturbance can/will be removed by kennel at guest's expense.
3. A one-time \$75.00 non-refundable deep cleaning fee will be added to the guest folio for each room that holds a companion animal. A \$200.00 penalty will be assessed if guest room is deemed excessively unclean, requiring additional time, equipment and chemicals to clean.
4. Dogs are not allowed in the following areas of the hotel:
  - a. Hotel lobby or other public spaces
  - b. Business Center
  - c. Restaurant
  - d. Cafe
  - e. Meeting Space
5. Dogs must be leashed at all times; when outside the guest room, and under the control of their owner. Guests that have a pet that exhibit behavior issues and/or have repeated issues may be subject to forfeiture of stay; this includes being asked to leave the property immediately regardless of time, loss of cost of entire reservation, and any associated cost of entire reservation, and any associated costs as named above.
6. All guests must curb their dogs, in the designated dog walking area, located in the grassy area.
7. Guests must speak with management on stays longer than 7 consecutive days.
8. All animals are to be housebroken and disease free. Guest is responsible for any and all loss of business suffered by the hotel as a result of pet issue. This includes but is not limited to: Cancellation of reservation or walk-ins if room is not serviceable and monies lost due to refunds, discounts, etc. will be charged to pet owner for immediate payment.
9. Guest is responsible and liable for all damages or injuries to the property, themselves, guests, hotel employees, etc. as a result of their pet. This includes any and all property damage. In cases where damages are done to room, guest will be liable for all costs for repair and/or replacement of goods. This includes complete replacement of carpet and padding if pet odors/stains cannot be removed. Approximate cost for such replacement in a typical room is \$1,500.00
10. If a complaint is received about a noisy pet, the owner will be contacted. If the problem persists, the owner will be asked to remove the pet from the property.

I, \_\_\_\_\_ have read the pet policy and I understand and will abide by policy guidelines. I also understand I must pay for any damage to hotel goods or property caused by my pet.

Guest Signature \_\_\_\_\_ Date \_\_\_\_\_

Hotel Representative \_\_\_\_\_ Date \_\_\_\_\_

Room # \_\_\_\_\_